DeviceTracker

What DeviceTracker is

DeviceTracker is a reliable, electronic, simple-to-use **desktop program** that delivers accurate and up-to-the-minute information on the location and state of your portable assets.

Less cost, less handling, less down time – greater efficiency, greater accuracy, greater profits

That's the promise from PBS when you use DeviceTracker. Specifically, you'll enjoy:

- ✓ Knowing where all your devices are at all times
- ✓ 24/7 online tracking and management system
- ✓ Reduced branch and total pool required
- ✓ Cloud or network based solution
- ✓ Reduced paperwork and handling costs of device management
- ✓ Faster turnaround and less downtime for equipment that's being repaired
- ✓ Reduced capital expenditure
- ✓ Significant internal savings

DeviceTracker finds the asset with or without knowing its location. It tracks the devices by using fixed and/or user configurable fields.

What DeviceTracker does

DeviceTracker tracks, manages and facilitates the repair of Personal Digital Assistants (PDAs), Point of Sale (POS) terminals, printers, tablets and more.

In short: it replaces ad hoc manual systems.

As a result, DeviceTracker dramatically reduces the manpower and paperwork required to manage assets. At the same time, it increases the accuracy and reliability of information for operators, managers and accounts staff of your organisation.
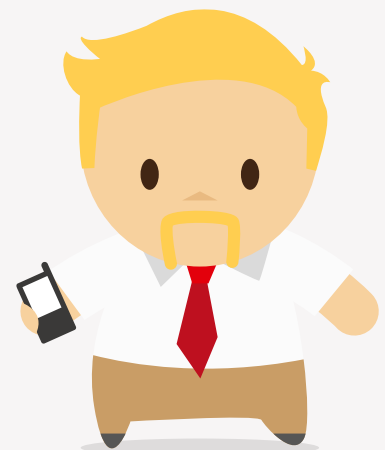

Features of DeviceTracker

DeviceTracker is cost-effective. It is provided at as little as half the cost of our competitors' products. We can do this because we've built robust, reliable, scalable software that simply works. Without the need to constantly plug holes or manage a flood of support requests, we focus on new product features and pass the savings onto you.

We have 24 hour online tracking that allows you and your clients to:

- Manage devices through to the repair centre

- Manage the device pool

- Send out replacements

- Maintain repair-history information.

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Take a look

DeviceTracker in action is wonderful thing. Why? Because it's simple, it works, and it gets out of the way so you can focus on running the core business.

Fixed fields are Make, Model and Serial Number. An example of setup of the five user definable fields are: Asset Number, IMEI Number, SIM Number, Phone Number and Run number. All assets are searchable on their fixed and user defined fields and/or location.

The top diagram above shows an Asset Detail screen for a single asset. The details in the header are the current settings. The grid section shows the movement history of the particular device including:

- The dates
- To and from locations
- Connote numbers
- IMEI number
- Reasoning for each movement up until the current date of placement.

Like all screens in DeviceTracker, you can drill into the details in the grid.

The System

PBS Return to Pool Model (Hot Swap)

DEPOT/STORE

DEPOT/STORE

SAME DAY HOT SWAP

SAME DAY HOT SWAP

HOT SWAP POOL

10-DAY CYCLE

REPAIR CENTRE

HOT SWAP RETURNED FROM POOL ON **SAME DAY BASIS**
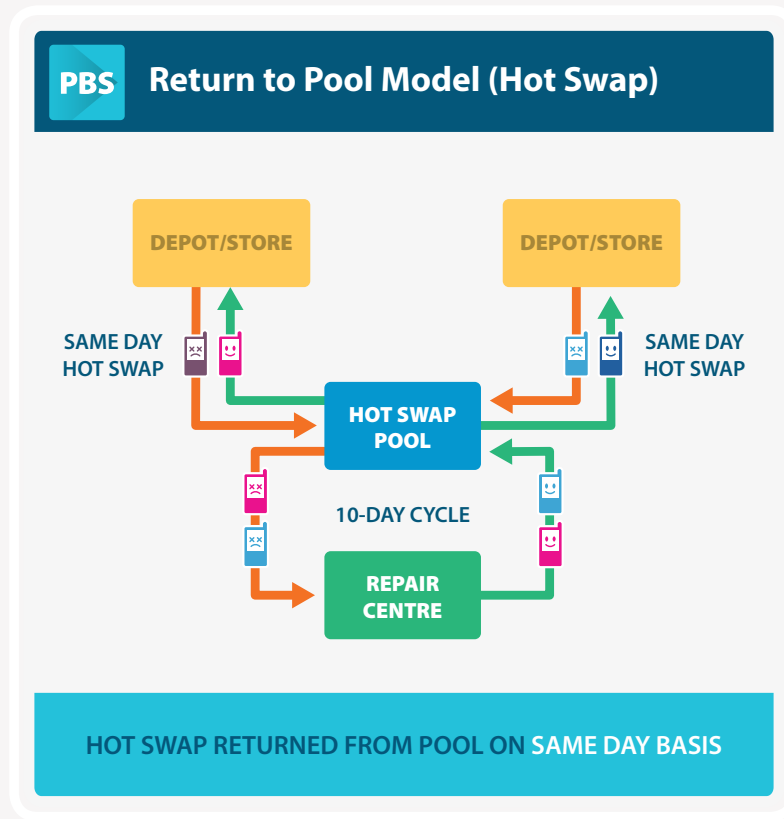
Assets move around within DeviceTracker locations using a consignment technique.

The consignment groups multiple assets into a single movement record. This allows DeviceTracker to maintain a step-by-step log of each movement, together with notes recording the reasoning for that movement.

DeviceTracker allows you to reduce the total number of assets you need to ensure efficient operation of your day-to-day business activities. It does this by providing more accurate, reliable and up-to-the-minute information on your total asset pool, plus faster turnaround of assets that are under repair.

This applies irrespective of which repair and pool management style you run ('Return to Owner' or 'Return to Pool' – refer to diagram).

By reducing the number of assets required at both branch and pool levels, DeviceTracker reduces your capital expenditure.

DeviceTracker comes with a one-page user manual that is enough instruction for most users. For those who prefer to read before exploring, we also provide a PDF style in-depth (step-by-step, screen-by-screen) user manual. And for those who prefer the "show me in video" approach, there are high quality video tutorials.

Talk to us – email or phone