



# DeviceTracker



## What DeviceTracker is

DeviceTracker is a reliable, electronic, simple-to-use **desktop program** that delivers accurate and up-to-the-minute information on the location and state of your portable assets.

## Less cost, less handling, less down time – greater efficiency, greater accuracy, greater profits

That's the promise from PBS when you use DeviceTracker. Specifically, you'll enjoy:

✓ Knowing where all your devices are at all times

✓ 24/7 online tracking and management system

✓ Reduced branch and total pool required

✓ Cloud or network based solution

✓ Reduced paperwork and handling costs of device management

✓ Faster turnaround and less downtime for equipment that's being repaired

✓ Reduced capital expenditure

✓ Significant internal savings

DeviceTracker finds the asset with or without knowing its location. It tracks the devices by using fixed and/or user configurable fields.

## What DeviceTracker does

DeviceTracker tracks, manages and facilitates the repair of Personal Digital Assistants (PDAs), Point of Sale (POS) terminals, printers, tablets and more.

**In short: it replaces ad hoc manual systems.**

As a result, DeviceTracker dramatically reduces the manpower and paperwork required to manage assets. At the same time, it increases the accuracy and reliability of information for operators, managers and accounts staff of your organisation.



## Features of DeviceTracker

**DeviceTracker is cost-effective. It is provided at as little as half the cost of our competitors' products. We can do this because we've built robust, reliable, scalable software that simply works. Without the need to constantly plug holes or manage a flood of support requests, we focus on new product features and pass the savings onto you.**

We have 24 hour online tracking that allows you and your clients to:

- Manage devices through to the repair centre
- Manage the device pool
- Send out replacements
- Maintain repair-history information.

DeviceTracker finds the asset with or without knowing its location. It tracks the devices by using fixed and/or user configurable fields.



**Asset**

**Asset Detail**

Asset No.:	S000317	Serial No.:	9091520800280	IMEI:	XXXXXXXXXXXXXX
Make:	Motorola	Model:	MC7094-PUCDJRHA7WR		
Run No.:		SIM No.:		Phone:	
Location: SS2 - Sydney Sameday		Location details			
				Repair This Asset...	View Assets at Location
				Print Asset Label	

**Movement History**

Date	From Location	To Location	ConNote No.	Re	Asset Mvmt Note
2/12/2015	PBS Pool	Sydney Sameday	PBL000002895	3 R	Replacement for S001419
25/11/2015	Motorola	PBS Pool	AKKY160866	3 R	Replaced front housing, and radio flex
18/11/2015	PBS SendForRepair	Motorola	PBL000002834	3 S	charging side pins are damaged
17/11/2015	Melbourne Priority	PBS SendForRepair	TNT002057163	3 S	charging side pins are damaged
15/10/2015	Campbellfield	Melbourne Priority	Transfer	3 2	Transferred to Melbourne Priority
13/11/2013	PBS Pool	Campbellfield	PBL000000188	3 R	Replacement for S00227
13/11/2013	PBS PreStaging	PBS Pool	Transfer	3 s	
13/11/2013	Motorola	PBS PreStaging	AKKY120718	3 r	replaced radio flex, backup battery, touch panel, sealing
24/10/2013	PBS SendForRepair	Motorola	PBL000000102	3 S	keeps jamming and losing data . has to keep rescannin
22/10/2013	Melbourne Priority	PBS SendForRepair	000116000006	3 S	keeps jamming and losing data . has to keep rescannin

**Consignment**

**Consignment Detail**

From Location:	Melbourne Priority	To Location:	PBS SendForRepair
ConNote No.:	TNT002057163	Send Date:	17/11/2015

**Reason for creating this Consignment ... something like 'Sending Assets for repair'**

Sending for repair.

**Add these Assets to <Pending> Repair Organisation Consignments**

**Create Consignment from 'PBS Pool' for return to this Depot**

Asset Type	AssetNo.	SerialNo.	IMEI	Repair Notes
SCANNER - MC70	S000317	9091520800280	XXXXXXXXXXXXXX	charging side pins are damaged
SCANNER - CN51	S005562	125X1400263	XXXXXXXXXXXXXX	smashed screen
SCANNER - CN51	S005718	125X1400327	XXXXXXXXXXXXXX	smashed screen
SCANNER - CN51	S005734	125X1400291	XXXXXXXXXXXXXX	smashed screen

**Fault Detail for selected Asset ... something like 'Keys sticking' or 'Screen cracked'**

Select EACH Asset and enter below observations that will assist the repair.

charging side pins are damaged

Asset Count: 4

Add Asset to Consignment

Remove Asset from Consignment

## Take a look

DeviceTracker in action is wonderful thing. Why? Because it's simple, it works, and it gets out of the way so you can focus on running the core business.

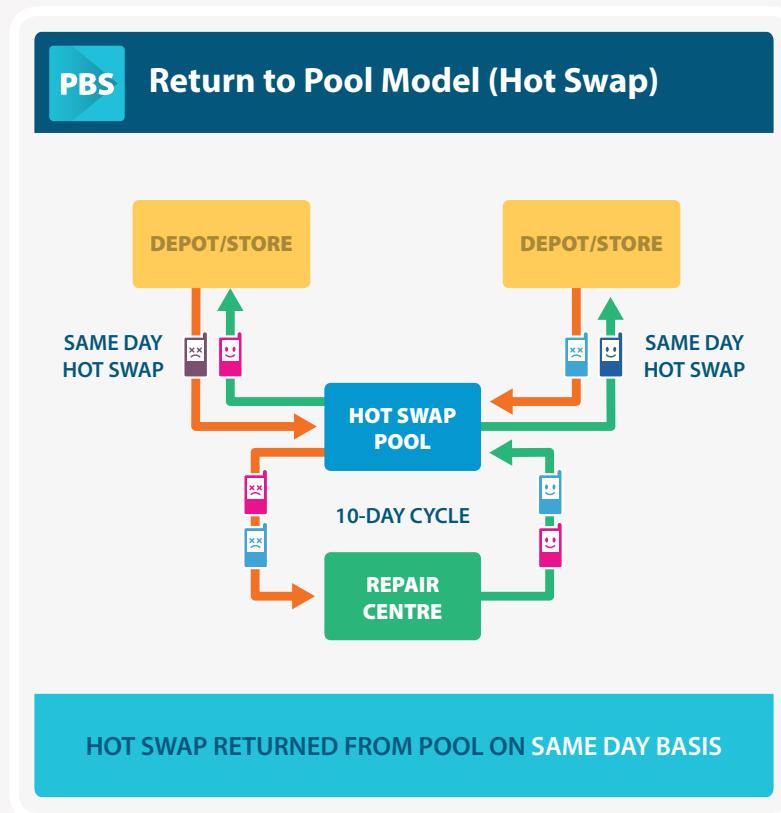
Fixed fields are Make, Model and Serial Number. An example of setup of the five user definable fields are: Asset Number, IMEI Number, SIM Number, Phone Number and Run number. All assets are searchable on their fixed and user defined fields and/or location.

The top diagram above shows an Asset Detail screen for a single asset. The details in the header are the current settings. The grid section shows the movement history of the particular device including:

- The dates
- To and from locations
- Connote numbers
- IMEI number
- Reasoning for each movement up until the current date of placement.

Like all screens in DeviceTracker, you can drill into the details in the grid.

## The System



### Assets move around within DeviceTracker locations using a consignment technique.

The consignment groups multiple assets into a single movement record. This allows DeviceTracker to maintain a step-by-step log of each movement, together with notes recording the reasoning for that movement.

DeviceTracker allows you to reduce the total number of assets you need to ensure efficient operation of your day-to-day business activities. It does this by providing more accurate, reliable and up-to-the-minute information on your total asset pool, plus faster turnaround of assets that are under repair.

This applies irrespective of which repair and pool management style you run ('Return to Owner' or 'Return to Pool' – refer to diagram).

By reducing the number of assets required at both branch and pool levels, DeviceTracker reduces your capital expenditure.

DeviceTracker comes with a one-page user manual that is enough instruction for most users. For those who prefer to read before exploring, we also provide a PDF style in-depth (step-by-step, screen-by-screen) user manual. And for those who prefer the "show me in video" approach, there are high quality video tutorials.

Talk to us – email or phone